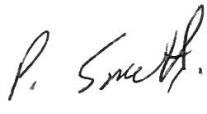


MEMBER'S WRITTEN QUESTION



Member submitting the question: Councillor Mrs Maddi Bridgeman	
Date received by Democratic Support: 14/10/2019	
To Councillor Pete Smith	
Question: Can someone advise why Estover Library was shut "Due to unforeseen circumstances" on Saturday 21 st September 2019? What was the reason for the closure? What was the cost to the Council? What steps are being taken to ensure this does not happen again?	
Answer: <ol style="list-style-type: none">1. There was an unplanned staff shortage and we were unable meet the required staffing levels needed to operate.2. The cost to the Council would have been reputational; that is, we publish that the Library is open on Saturdays from 10am to 1pm, but on the 21 September.3. We have reviewed the rotas and do not foresee this being an issue again in the future.	
Signed:	Date: 18 October 2019
	

Written questions:

- must be submitted to the Monitoring Officer via the Democratic Support Team
- will be replied to within 10 working days
- will be published on the last Friday of each month